

Cancellation Policy

- A non-refundable deposit of £75 is required to secure your booking.
- If cancellation by client occurs within 24 hours of the booking, the deposit will be retained, but the final balance will not be due.
- Once we arrive at the location, the full amount of the booking is still due even if the services can not be set up for any reason including weather conditions or inappropriate set up space.
- In the event that BforBounce needs to cancel for reasons beyond the client's control, the full deposit will be refunded.
- Please note that BforBounce will be unable to operate in medium to heavy rain and high winds for safety reasons. Gentle / light rain and gentle wind can be worked through.
- Although the BforBounce staff will do their best to supervise and enforce the BforBounce Rules, it is ultimately the clients responsibility to make sure that the rules are followed and are responsible for any damage or cleaning charges that occur due to the rules not being followed. Please see the FAQ section of our website for the BforBounce Rules.